Asian Journal of Research in Marketing

ISSN: 2277-6621 Vol. 10, Issue 5, October 2021 SJIF 2021 = 7.614 A peer reviewed journal

COMMERCIAL VEHICLE SENSORS: AWARENESS AND IMPACT OF AUTOMATED DRIVER ASSISTEDFEATURES ON CUSTOMERS

Senthil Kumar*; Ritu Raj Singh**

*Professor, Department of MBA, School of Management, Presidency University, Bangalore, Karnataka, INDIA

**Faculty Department of Electronics and Communication, Indian Institute of Information Technology Ranchi, Ranchi, Jharkhand, INDIA Email id: riturajsingh@iiitranchi.ac.in DOI: 10.5958/2277-6621.2021.00010.4

ABSTRACT

Driver information systems are the most important units of the vehicle network which helps the driver as well as the customer to aware about the vehicle sensors. Vehicle innovation is progressing at a quick pace and numerous of vehicles on the road have advanced automated driver assist features. Advance sensor-based vehicles can possibly change car business and all aspects of the network will be influenced. Instrument clusters form an integral part of these systems which are synchronized using controller area network. The colour coded tell-tales and gauges are vital in life threatening situations like brake failure, engine malfunction, etc. It is prudent that all the functionalities of a given instrument cluster are perfect to the mark including the response times, buzzer warnings, etc. Due to various varieties of mandatory and optional sensors, drivers are facing complexity to figure out their requirement in head-up displays. However, sensors in HUDs are important for the safety of passengers and maintenance of vehicle and if advance self-sufficient sensors are received in the correct way, they will give huge financial, ecological and social advantages. Thus, knowing the customer perception about the importance, frequency of usage, rating, satisfaction level of all the sensors in HUD is being required to analyze in in a proper way. Therefore, this review towards satisfaction of drivers to these sensing systems is quite significant. The real time data has been collected from the respondents by preparing structured questionnaire and the collected data is analyzed using multivariate analysis like factor analysis. It is found that the selected attributes are grouped into five component which are highly correlated and helps the respondents to identify the best sensor devices for different category of vehicle.

KEYWORDS: Instrument Cluster, Head-Up Display, Sensing Systems, Driver Satisfaction, Factor Analysis

REFERENCES

- 1. R. Schneiderman, "Car Makers See Opportunities in Infotainment, Driver-Assistance Systems [Special Reports]," *IEEE Signal Process. Mag.*, vol. 30, no. 1, pp. 11–15, Jan. 2013.
- **2.** A. Sangiovanni-Vincentelli, "Electronic-system design in the automobile industry," *IEEE Micro*, vol. 23, no. 3, pp. 8–18, May 2003.

Asian Research consortium www.aijsh .com

Asian Journal of Research in Marketing

ISSN: 2277-6621 Vol. 10, Issue 5, October 2021 SJIF 2021 = 7.614 A peer reviewed journal

- **3.** D. Castro Fettermann, M. Elisa Soares Echeveste, and C. Schwengber ten Caten, "When and How to use the online configurator in the Automobile Industry," *IEEE Lat. Am. Trans.*, vol. 10, no. 6, pp. 2331–2341, Dec. 2012.
- 4. Y. Huang, R. McMurran, G. Dhadyalla, R. P. Jones, and A. Mouzakitis, "Model-based testing of a vehicle instrument cluster for design validation using machine vision," *Meas. Sci. Technol.*, vol. 20, no. 6, p. 065502, Jun. 2009.
- 5. C. Owsley, G. McGwin, and T. Seder, "Older drivers' attitudes about instrument cluster designs in vehicles," *Accid. Anal. Prev.*, vol. 43, no. 6, pp. 2024–2029, Nov. 2011.
- 6. F. Bellotti, A. De Gloria, R. Montanari, N. Dosio, and D. Morreale, "COMUNICAR: designing a multimedia, context-aware human-machine interface for cars," *Cogn. Technol. Work*, vol. 7, no. 1, pp. 36–45, Mar. 2005.
- 7. V. Charissis and S. Papanastasiou, "Human-machine collaboration through vehicle head up display interface," *Cogn. Technol. Work*, vol. 12, no. 1, pp. 41–50, Mar. 2010.
- 8. S. Patterson, J. Farrer, and R. Sargent, "Automotive Head-Up Display," 1988, p. 114.
- 9. R. B. Wood and M. A. Thomas, "A Holographic Head-Up Display For Automotive Applications," 1988, p. 30.
- 10. C. B. A. Musselwhite and H. Haddad, "Exploring older drivers' perceptions of driving," *Eur. J. Ageing*, vol. 7, no. 3, pp. 181–188, Sep. 2010.
- **11.** D. L. Fisher, M. Lohrenz, D. Moore, E. D. Nadler, and J. K. Pollard, "Humans and Intelligent Vehicles: The Hope, the Help, and the Harm," *IEEE Trans. Intell. Veh.*, vol. 1, no. 1, pp. 56–67, Mar. 2016.
- 12. Y. Yin, R. Zheng, K. Nakano, B. Yang, and S. Yamabe, "Analysis of influence on driver behaviour while using in-vehicle traffic lights with application of head-up display," *IET Intell. Transp. Syst.*, vol. 10, no. 5, pp. 347–353, Jun. 2016.
- **13.** D. W. Swift and M. H. Freeman, "Application of head-up displays to cars," *Displays*, vol. 7, no. 3, pp. 107–110, Jul. 1986.
- 14. S. Höckh, A. Frederiksen, S. Renault, K. Hopf, M. Gilowski, and M. Schell, "Exploring crosstalk perception for stereoscopic 3D head-up displays in a crosstalk simulator," J. Soc. Inf. Disp., vol. 23, no. 9, pp. 417–428, Sep. 2015.
- **15.** S. Zollmann, C. Hoppe, T. Langlotz, and G. Reitmayr, "FlyAR: Augmented Reality Supported Micro Aerial Vehicle Navigation," *IEEE Trans. Vis. Comput. Graph.*, vol. 20, no. 4, pp. 560–568, Apr. 2014.
- **16.** H. S. Park, "In-Vehicle AR-HUD System to Provide Driving-Safety Information," *ETRI J.*, vol. 35, no. 6, pp. 1038–1047, Dec. 2013.
- **17.** C. Spitzer, U. Ferrell, and T. Ferrell, Eds., *Digital Avionics Handbook, Third Edition*. CRC Press, 2014.
- 18. J.-X. Wang, J. Feng, X.-J. Mao, L. Yang, and B. Zhou, "Development of a new calibration and monitoring system for in-vehicle electronic control units based on controller area network calibration protocol," *Proc. Inst. Mech. Eng. Part D J. Automob. Eng.*, vol. 219, no. 12, pp. 1381–1389, Dec. 2005.
- **19.** F. Bellotti, A. De Gloria, A. Poggi, L. Andreone, S. Damiani, and P. Knoll, "Designing configurable automotive dashboards on liquid crystal displays," *Cogn. Technol. Work*, vol. 6, no. 4, pp. 247–265, Nov. 2004.

Asian Research consortium www.aijsh .com

Asian Journal of Research in Marketing

ISSN: 2277-6621 Vol. 10, Issue 5, October 2021 SJIF 2021 = 7.614 A peer reviewed journal

- **20.** P. M. Knoll, "The use of displays in automotive applications," *J. Soc. Inf. Disp.*, vol. 5, no. 3, p. 165, 1997.
- **21.** E. H. Gurban, B. Groza, and P.-S. Murvay, "Risk Assessment and Security Countermeasures for Vehicular Instrument Clusters," in 2018 48th Annual IEEE/IFIP International Conference on Dependable Systems and Networks Workshops (DSN-W), 2018, pp. 223–230.
- **22.** S. Nimara, D. B. Popa, and R. Bogdan, "Automotive instrument cluster screen content validation," in 2017 25th Telecommunication Forum (TELFOR), 2017, pp. 1–4.
- **23.** M. Deepan Raj and V. S. Kumar, "Vision based feature diagnosis for automobile instrument cluster using machine learning," in 2017 Fourth International Conference on Signal Processing, Communication and Networking (ICSCN), 2017, pp. 1–5.
- 24. Wang Xing, Huiyan Chen, and Huarong Ding, "The application of controller area network on vehicle," in *Proceedings of the IEEE International Vehicle Electronics Conference (IVEC'99) (Cat. No.99EX257)*, pp. 455–458.
- **25.** B. Balasubramanian, "Development of low-cost universal instrument cluster," in 2015 IEEE International Transportation Electrification Conference (ITEC), 2015, pp. 1–7.
- **26.** Li Ran, Wu Junfeng, Wang Haiying, and Li Gechen, "Design method of CAN BUS network communication structure for electric vehicle," in *International Forum on Strategic Technology 2010*, 2010, pp. 326–329.
- **27.** C. M. Enderby and S. T. Wood, "Head-Up Display in Automotive/Aircraft Applications," 1992.
- 28. R. L. Newman, Head-Up Displays: Designing the Way Ahead. Routledge, 2017.
- **29.** K. Wakunami *et al.*, "Projection-type see-through holographic three-dimensional display," *Nat. Commun.*, vol. 7, no. 1, p. 12954, Dec. 2016.
- **30.** B.-H. Kim and S.-C. Park, "Optical System Design for a Head-up Display Using Aberration Analysis of an Off-axis Two-mirror System," *J. Opt. Soc. Korea*, vol. 20, no. 4, pp. 481–487, Aug. 2016.
- Z. Qin, F.-C. Lin, Y.-P. Huang, and H.-P. D. Shieh, "Maximal Acceptable Ghost Images for Designing a Legible Windshield-Type Vehicle Head-Up Display," *IEEE Photonics J.*, vol. 9, no. 6, pp. 1–12, Dec. 2017.
- 32. E. A. Heard, "Symbol Study 1972," 1974.
- 33. P. Green, "Development of Pictographic Symbols for Vehicle Controls and Displays," 1979.