
REVIEW ON CONFLICT MANAGEMENT

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ABSTRACT

This article examines the conflict literature by first looking at the causes, core process, and effects of conflict. We then look at international conflict (and de-escalation), situations, and conflict resolution. When looking at this last point, we should keep in mind that dispute can be handled by the disputing parties themselves, managers, or other third parties. Finally, we make recommendations for future 'research directions for practicing managers. These tasks-for-conflict will be tackled in this article. An overview of the communication process will be presented first, followed by a description or elaboration of the construct. In the following sections, we'll look at the causes of conflict, the core process, and the consequences. We'll then look at international conflict and the context of situation. With these concepts under our belts, we'll move on to conflict resolution, finishing with some recommendations for managers and researchers.

KEYWORDS: *Conflict Management, Causes, Communication, Effects, Issues.*

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